

# HIGHCROSS CORNER

Information for Guests

Highcross Corner, Poulton-le-Fylde

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Contact details in case of emergency:  
07874 341679 or [charlotte@highcrosscorner.co.uk](mailto:charlotte@highcrosscorner.co.uk)

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Highcross Corner, Poulton-le-Fylde

Welcome to Highcross Corner!  
We hope you will have a pleasant stay.

*Andrew and Charlotte Gadsden*

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## Helpful Notes for Guests

### **BASIC INFORMATION**

#### In case of emergency

Please call us on 07874 341679 in case of emergency.

UK police/fire/ambulance/coastguard: dial 999 and state which service you require.

#### Door codes and instructions

Your door code has 6 figures and is the same for both the front and the back door. If you forget it, please telephone us on 07874 341679. We can set it to a more memorable number.

#### Check-out

Normal check-out time on your departure day is 11am, when your door code will expire (unless you have paid for a late check-out). We need time to prepare the house for the next check-in at 3pm. There is nothing special you need to do except to double-check that you have not forgotten anything. Just close the door behind you and have a safe and pleasant onward journey.

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## **HOUSE FACILITIES**

### Wi-Fi network name and password

Network name is **Highcross Corner**

Password is **Poulton25**

### Televisions

There are four televisions. All are linked to the Highcross Corner Netflix and Prime Video accounts which can operate on multiple televisions concurrently.

Netflix has four profiles, for the film classification ages: adults, 15, 12 and PG. Ages 15 and adult have profile locks to prevent children watching them without permission. The code is **9515** for both.

### Laundry

We provide a couple of laundry tablets in your welcome basket, enough to get you through your first night. For more than that, you will need to buy your own detergent.

The dryer is the condenser type. The water reservoir will be empty when you arrive. You will need to empty it if you do a great deal of laundry.

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Please try to remember to clean the lint filter after every drying cycle, to reduce the risk of fire. There is a bin in the laundry room for this purpose.

### Extra linen

We can provide fresh linen and towels upon request, for an extra charge. Please contact us to request a linen/towel change.

### Smoking

Please do not smoke indoors, to reduce the risk of fire, and out of consideration for the next guests who may arrive only a short time after you leave. You are welcome to smoke outdoors – there is a small shelter in the garden.

If the house smells of tobacco smoke after you leave, we will levy a cleaning charge of £50 to remove the smell and make the house fresh again before the next guests arrive.

### Rubbish

There is no need to empty the rubbish bins or put bin bags into the wheely bins if you are only staying for a short time. We will do it after you check out as part of our normal cleaning.

If you are staying longer and need to empty the rubbish, please use the correct wheely bin:

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## Highcross Corner, Poulton-le-Fylde

- Grey: General waste eg food waste and nappies
- Red: Loose clean mixed recycling including plastics
- Blue: Paper and cardboard only
- Green: Garden waste for composting

A small supply of spare bin bags is kept beneath the kitchen sink.

We will come and put the correct bins out on Thursday evenings for the Friday morning collection, since there is rather a complicated schedule. We will try not to disturb you, but you may hear us.

### Heating

There is a Combi boiler in the Laundry Room (behind the wooden door) which provides both heating and hot water. There should be no need for you to touch this and please do not do so except in an emergency. It is switched on and checked prior to your arrival. Heating is controlled by the thermostat. If the heating fails, contact us.

The thermostat is next to the kitchen door (near the stairs). To switch the heating on or off, simply increase or decrease the demand temperature by pressing the tick button and turning the knob. Check the demand vs actual temperatures to see whether the heating will operate.

### Underfloor heating in downstairs bathroom

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Use the plus and minus buttons on the thermostat beside the door to increase or decrease the set temperature.

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### **TOURIST INFORMATION**

#### Shopping etc

Booth's – general supermarket, a bit expensive, very little non-food. Quite nice, especially for bread and meat.

Lidl – near Poulton Industrial Estate

Aldi – walking distance

Co-op – small, a short drive

Post Office – next to Booth's.

Nearest post box – Beech Drive, the end near the house (last collection 9am)

Butcher – D&K Meats, Ball Street (opposite church) - highly recommended

There is a market on Mondays in Market Square (outside the church). It has a fishmonger and a greengrocer.

#### Cafes and Restaurants

Bistro Italia, recommended

Teanlowe Centre – Thyme Poulton – not bad

The Corn Mill, a little old fashioned, very pleasant

#### Attractions

St Chad's Church. Beautiful ancient church with Victorian additions.

Market Square. Has the best-preserved stocks and whipping-post in England.

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Blackpool Zoo. Expensive but a great day out for children . Farmer Parr's. Petting farm with café in Fleetwood, 20 mins. Great for young children.

The Sandcastle. Water park in Blackpool.

Blackpool Pleasure Beach. Famous rides, such as the rollercoaster.

Nice beaches in Blackpool, Cleveleys and Fleetwood.

### Car Parking

Teanlowe car park – free, 3 hours max (you will get a ticket if you overstay)

Wheatsheaf Way car park (behind Wetherspoons) – various charges up to £3.80 (24 hours)

### Rail

Nearest railway station: Poulton-le-Fylde (Breck Road, past the church, a 20 mins walk)

Trains to Preston, Manchester, London etc

### Taxis

Poulton Cabs

Tel: 01253 884500

Office: 8 Blackpool Old Road (opposite Booth's bus stop)

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## **SAFETY & EMERGENCIES**

### Electrical devices

All our electrical appliances have been PAT tested to reduce the risk of electrical fires caused by faulty equipment. Please only connect electrical devices that you know to be safe and well-maintained.

### Mains electricity

The fuseboard is in the Laundry Room behind the blank cupboard doors. Please do not fiddle with this except in an emergency (fuse tripped etc). Contact us if in doubt.

### Mains Water

The stopcock (for emergency use only) is located **XXXX**. Contact us if you use it.

### Safety/compliance documents

- Fire Risk Assessment
- Gas Safety Certificate
- Electrical Safety Certificate
- PAT Test Certificates

Current copies of all these are available to view and download on our website [highcrosscorner.co.uk](http://highcrosscorner.co.uk), under “Compliance Documents” in the footer menu.

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